



**SEGi**  
University &  
Colleges

in collaboration



# CERTIFICATE IN **HOTEL OPERATIONS**

IN COLLABORATION WITH



**6 MONTHS**  
PAID-INTERNSHIP

**NO EXAMS**

**WORK-BASED**  
LEARNING

# WORLD CLASS LEARNING ENVIRONMENT

# THE BEST IN

# HOSPITALITY



Learning thrives beyond the confines of the classroom. Our Work-Based Learning programme, in collaboration with Resorts World Genting (RWG), Malaysia's illustrious integrated resort destination, is a testament to this philosophy. Here, students have access to a living lab of about 10,500 rooms across seven hotels, each offering unique insights into the spectrum of hospitality and resort management.

Immersed in the heart of RWG's leisure and entertainment hub, students can witness and participate in the operations of world-class attractions, including Genting SkyWorlds Theme Park and Genting Highlands Premium Outlets. These experiences transcend traditional learning, providing students with a first-hand look at industry best practices, customer service, and the intricate workings of an internationally acclaimed resort.

Our partnership with RWG equips students with invaluable practical skills and an adaptive mindset, forged in the vibrant and challenging environment of a leading leisure and entertainment provider. This real-world exposure ensures that SEGi graduates are not only industry-ready but also poised to become innovative leaders in their chosen fields.



**2**  
Themeparks



**5**  
Shopping Malls



**7**  
Hotels



**Largest Hotel**  
In the world  
(First World Hotel)



**22 Million**  
Visitors Yearly



**5-Star Hotel**  
Forbes Travel Guide  
(Crockfords Hotel)



# LEARNING BEYOND CLASSROOM

# BEST OF

# BOTH WORLDS

## Certificate in Hotel Operations in collaboration with Resorts World Genting

**T**hrough a synergistic blend of academic coursework and hands-on experience, students will experience the best of both worlds: robust theoretical knowledge and invaluable practical application. This dual-edged education model ensures that SEGi graduates are poised to excel and lead in the hospitality sector.

Academically, students will delve into the core principles of hospitality, from the essentials of food fundamentals and hygiene to the intricacies of basic accounting and restaurant service management theory.

Transitioning from the classroom to the vibrant corridors of Resorts World Genting, the programme's work-based learning component offers an unrivaled educational experience. Students will engage directly with the operations of a world-class resort, applying their academic knowledge in areas such as front office operations, housekeeping, customer service management, and food production. The practical aspect is further enriched with opportunities in restaurant service and basic pastry creation, culminating in an internship that provides a real taste of the hospitality industry's fast pace and diversity.





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### Subjects:

Introduction to Hospitality Operations  
Fundamentals of Food  
Food Hygiene and Sanitation  
Basic Accounting  
Restaurant Service Management Theory  
General Language Training  
Academic English  
Introduction to Computer Applications  
Bahasa Melayu Komunikasi 1 / Pengajian Malaysia  
Public Speaking Skills / Bahasa Kebangsaan A\*  
Family Issues  
Internship

*\*For Malaysian students who do not have credit in SPM BM*



Front Office Operations  
Housekeeping Operations  
Customer Service Management  
Restaurant Service Skill Practical  
Food Production  
Basic Pastry

**6 MONTHS**  
PAID-INTERNSHIP

**MEALS &  
ACCOMMODATION**  
PROVIDED

**MONTHLY  
ALLOWANCE**  
PROVIDED



### Entry Requirement:

1 credit in SPM / O-Level or equivalent  
1 credit in UEC  
SKM Level 2  
MQA – APEL A- T3  
Other equivalent qualifications recognized  
by the Government of Malaysia

### Programme Codes:

PG - (N/1013/3/0006)(01/29)(MQA/PA16971)  
KD - (N/1013/3/0001)(08/28) (MQA/PA16684)  
SJ - (R/811/3/0357)(09/24) (MQA/FA4330)  
KL - (R2/811/3/0128)(04/28)(MQA/FA1740)







**SEGi University** (100589-U)

☎ 603 6145 1777 ☎ 011 1501 8838

**SEGi College Kuala Lumpur** (42114-V)

☎ 603 2070 2078 ☎ 012 988 7482 ☎ 1800 88 8028

**SEGi College Subang Jaya** (284515-V)

☎ 603 8600 1777 ☎ 010 313 0303

**SEGi College Penang** (187620-W)

☎ 604 263 3888 ☎ 013 629 4880

**SEGi College Sarawak** (172726-T)

☎ 6082 252 566 ☎ 017 859 2566 ☎ 1300 88 7344

**Regional Centre:**

**SEGi University Regional Centre, Johor Bahru**

☎ 607 235 9188 ☎ 010 313 0303

The best in you, made

**POSSIBLE**

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**segi.edu.my**

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